



Effective: January 2018

Pet Sitting Fees & Policies of Preferred ChildCare

1. Daily Rate.

The Client shall pay PCI Thirty dollars (\$30.00) per day of pet sitting services provided by a Pet Sitting Specialist for up to two trips to the home.

2. Additional Trips.

The Client shall pay PCI Ten dollars (\$10.00) per day of pet sitting services provided by a Pet Sitting Specialist for each additional trip to the home.

3. Booking Minimums.

There shall be a booking minimum of the daily rate (\$30) per day of pet sitting services needed. If the Client cancels the services of a ChildCare Specialist within twenty-four hours (24) of the Pet Sitting Specialist's expected arrival the booking minimum will still apply.

4. Black-Out Dates.

Service is not guaranteed on New Year's Day, Easter, Mother's Day, Memorial Day, Father's Day, Fourth of July, Labor Day, Thanksgiving Day, Christmas Eve, Christmas Day, or the evenings of Valentine's Day and New Years Eve. All requests for these dates will be handled on a first-come, first-served basis. The daily rate shall be Forty Dollars (\$40.00) per hour of pet sitting.

Service is not guaranteed on Thanksgiving weekend, Memorial Day weekend, or the weekends before and after Christmas.

5. Last-Minute Care.

If the Client needs pet sitting services with less than forty-eight (48) hours prior notice, the Client will pay an additional backup care fee of Twenty-Five dollars (\$25.00) if PCI is able to match the Client with a Pet Sitting Specialist.

6. Overnight Care.

The Client shall pay PCI Forty-Five dollars (\$45.00) per day of pet sitting services provided by a Pet Sitting Specialist for overnight care.

7. Inclement Weather.

In the event of inclement weather, the individual Pet Sitting Specialist will decide their comfort level in driving to the Client's home. Service cannot be guaranteed on days with inclement weather unless the Client offers to pick up and drop off the individual Pet Sitting Specialist.

8. Payment.

The Client shall keep a credit card number or bank account number on file with PCI. PCI shall charge the Client's credit card or draft from the bank account number for the time set forth on the time sheet signed by both the Client and the ChildCare Specialist. For clients choosing to pay via auto draft from a bank account, no processing rate will apply. For clients choosing to pay by credit card there will be a 3% processing fee upon each invoice.

9. Late Fee.

Clients are required to keep PCI informed of any account changes to their credit card or bank account information. Updated payments that are not given to PCI within 5 days of invoice dates are subject to a twenty-five dollar (\$25.00) Late Fee.

10. Meet and Greets.

Upon request, PCI can send a ChildCare Specialist to a client's home to meet the client and pets before a scheduled pet sitting date. The Client will be billed a flat rate of Ten dollars (\$10).

11. Revision of Fees and Policies Hereunder.

PCI may revise this Fee and Policy Schedule from time to time upon notice to the Client.