



**Effective: April 25, 2022**

**FEES AND POLICIES  
OF  
PREFERRED CHILDCARE**

**1. Registration Fee.**

The Client shall pay Preferred ChildCare ("PCI") two hundred and fifty dollars (\$250.00) upon the execution of the ChildCare Services Agreement (the "Agreement"). The Client shall be entitled to the benefits provided in the Agreement upon completion of registration documents. The registration fee is non-refundable.

**2. Payment.**

The Client shall keep a credit card or bank account number on file with PCI. PCI shall charge the Client's credit card or draft from the bank account number for all services rendered. For Clients choosing to pay via auto draft from a bank account, no processing rate will apply. For Clients choosing to pay by credit card there will be a 3% processing fee upon each invoice.

**3. Full-time Nanny Placement**

Full-time placement is defined as a constant placement more than thirty-five (35) hours a week. To begin the process for a full time placement, the Client shall pay a Seven Hundred and Fifty Dollars (\$750.00) deposit. This deposit will be applied to the final placement fee.

Upon successful placement of a full-time nanny, the Client shall pay the full time placement fee of Eight Thousand Four Hundred and Ninety-Seven Dollars (\$8,497.00). The Client will pay the full time nanny directly for his or her services. The Client will have a 60-day guarantee on the nanny placement.

To best meet your needs we offer a la carte additions that can be added to your placement package. Those options are below and available until 5 business days after the position starts.

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|---|-------|
| 90 Day Replacement Period                                     | \$397 |
| 180 Day Replacement period                                    | \$797 |
| Enhanced Screening, to include all residencies + Drug testing | \$597 |
| Drug testing  | \$297 |
| Nanny Curriculum  | \$197 |
| Reduced Rate for Annual Back up Membership                    | \$250 |
| NC Alert  | \$197 |

#### **4. Replacement Policy- Full Time**

If the initial Candidate leaves Client's employment within the replacement policy time limits set forth in Client's selected Placement Package (i.e. 30, 90 or 180 days from the Candidate's first day of employment or other engagement with Client), Preferred ChildCare will make reasonable efforts according to applicable law for 30 days to provide additional referrals for a maximum of one replacement Candidate to Client. Client has 30 days from the date of the Candidate's last day of employment or other engagement with Client to invoke this Replacement Policy with Preferred ChildCare. Preferred ChildCare's obligation to provide additional referrals is expressly conditioned on Client's (1) satisfaction of all of its obligations under this Agreement, including but not limited to payment of all Preferred ChildCare's fees and charges in a timely manner; (2) notification to Preferred ChildCare within 48 hours of the Candidate's termination of employment; (3) abiding by all applicable laws, including paying the Candidate in a timely manner in full as required by law; (4) not materially changing the Candidate's job duties or job description; (5) providing Preferred ChildCare with a fully executed copy of the Client's work agreement with the Candidate by the Candidate's first day of employment or other engagement with Client; and (6) not engaging in any acts of harassment, abuse, or moral turpitude in the context of the employment relationship. Determining compliance with these conditions is in the sole and absolute discretion of Preferred ChildCare.

If Client fails to satisfy all the aforementioned conditions, Preferred ChildCare shall have no further obligations to Client. Preferred ChildCare's obligation to provide additional referrals shall not apply if the Candidate gives Client notice of her or his intention to terminate her or his employment with Client at the end of the time period indicated in the Client's selected Placement Package (i.e. 30, 90 or 180 days from the Candidate's first day of employment or other engagement with Client.)

#### **5. Non-Responsiveness Clause for Full Time**

In the event the Client does not respond to the Agency after three (3) written attempts, is not placed by the Agency within 60 days of signing of this Agreement, and the Agency has provided at least three (3) Candidates who, in the sole and absolute discretion of the Agency, are reasonably suited to perform the duties set forth in the Client's job description (a "Viable Candidate"), in order to continue to receive the Agency's Services the Client will be charged a \$750.00 non-refundable deposit ("Deposit") to continue the Service. The Deposit will be applied towards the final balance due upon hiring of a Viable Candidate; however, if the Client alters the Candidate's job description from that which the Client expressed in its Client application and such alteration causes a new search, the Deposit will not be applied towards the balance due and is non-refundable.

#### **6. Revision of Fees and Policies Hereunder**

PCI may revise this Fee and Policy Schedule from time to time upon notice to the Client.