

# PREFERRED

## CHILDCARE

### CHARLOTTE: FEES AND POLICIES

Effective: February 7, 2023

#### **1. Registration Fee.**

The Client shall pay Preferred ChildCare (PCI) two hundred and fifty dollars (\$250.00) upon the execution of the ChildCare Services Agreement (the "Agreement"). The Client shall be entitled to the benefits provided in the Agreement upon completion of registration documents. The registration fee is non-refundable.

#### **2. Payment.**

The Client shall keep a credit card number or bank account number on file with PCI. PCI shall charge the Client's credit card or draft from the bank account number for all services rendered. For Clients choosing to pay via auto draft from a bank account, no processing rate will apply. For Clients choosing to pay by credit card, there will be a 3% processing fee upon each invoice.

#### **3. Full-time Nanny Placement.**

Full-time placement is defined as a constant placement more than thirty-five (35) hours a week. To begin the process for a full-time placement, the Client shall pay a five hundred dollar (\$500.00) deposit. This deposit will be applied to the final placement fee.

Upon successful placement of a full-time nanny, the Client shall pay the full-time placement fee of six thousand five hundred dollars (\$6,500.00). The Client will pay the full-time nanny directly for his or her services. The Client will have a 60-day guarantee on the nanny placement.

To best meet your needs, we offer a la carte additions that can be added to your placement package. Those options are on the next page and available until five (5) business days after the position starts.

## CHARLOTTE: CLIENT CHILDCARE FEES AND POLICY SCHEDULE

### A LA CARTE ADDITIONS:

<b>90-Day Replacement Period</b>	\$397
<b>180-Day Replacement Period</b>	\$797
<b>Enhanced Screening (includes Residencies + Drug Testing)</b>	\$597
<b>Drug Testing</b>	\$297
<b>Nanny Curriculum</b>	\$197
<b>Reduced Rate for Annual Back-up Membership</b>	\$250
<b>North Carolina Alert</b>	\$197

#### 4. Replacement Policy: Full-Time

If the initial ChildCare Specialist leaves the Client's employment within the replacement policy time limits set forth in Client's base package or any additional replacement periods purchased, Preferred ChildCare will make reasonable efforts accordingly to applicable law for 30 days to provide additional referrals for a maximum of one replacement ChildCare Specialist to the Client. Client has 30 days from the date of the ChildCare Specialist's last day of employment or other engagement with Client to invoke this Replacement Policy with Preferred ChildCare.

Preferred ChildCare's obligation to provide additional referrals is expressly conditioned on Client's (1) satisfaction of all of its obligations under this Agreement, including but not limited to payment of all Preferred ChildCare's fees and charges in a timely manner; (2) notification to Preferred ChildCare within 48 hours of the ChildCare Specialist's termination of employment; (3) abiding by all applicable laws, including paying the ChildCare Specialist in a timely manner in full as required by law; (4) not materially changing the ChildCare Specialist's job duties or job description; (5) providing Preferred ChildCare with a fully executed copy of the Client's work agreement with the ChildCare Specialist by the ChildCare Specialist's first day of employment or other engagement with Client; and (6) not engaging in any acts of harassment, abuse, or moral turpitude in the context of the employment relationship. Determining compliance with these conditions is in the sole and absolute discretion of Preferred ChildCare.

If the Client fails to satisfy all the aforementioned conditions, Preferred ChildCare shall have no further obligations to the Client. Preferred ChildCare's obligation to provide additional referrals shall not apply if the ChildCare Specialist gives the Client notice of their intention to terminate their employment with the Client at the end of the time period indicated in the Client's base package or any additional replacement periods purchased.

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### **5. Non-Responsiveness Clause for Full-Time.**

In the event the Client does not respond to the Agency after three (3) written attempts, is not placed by the Agency within 60 days of signing of this Agreement, and the Agency has provided at least three (3) Candidates who, in the sole and absolute discretion of the Agency, are reasonably suited to perform the duties set forth in the Client's job description (a "Viable Candidate"), in order to continue to receive the Agency's Services the Client will be charged a \$500.00 non-refundable deposit ("Deposit") to continue to receive Agency Services.

The Deposit will be applied to the final balance due upon the hiring of a Viable Candidate; however, if the Client alters the Family Care Provider's job description from that which the Client expressed in their family application and such alteration causes a new search, the Deposit will not be applied to the balance due and is non-refundable.

### **6. Revision of Fees and Policies Hereunder.**

PCI may revise this Fee and Policy Schedule from time to time upon notice to the Client.